

# Motor Assistance Patrol



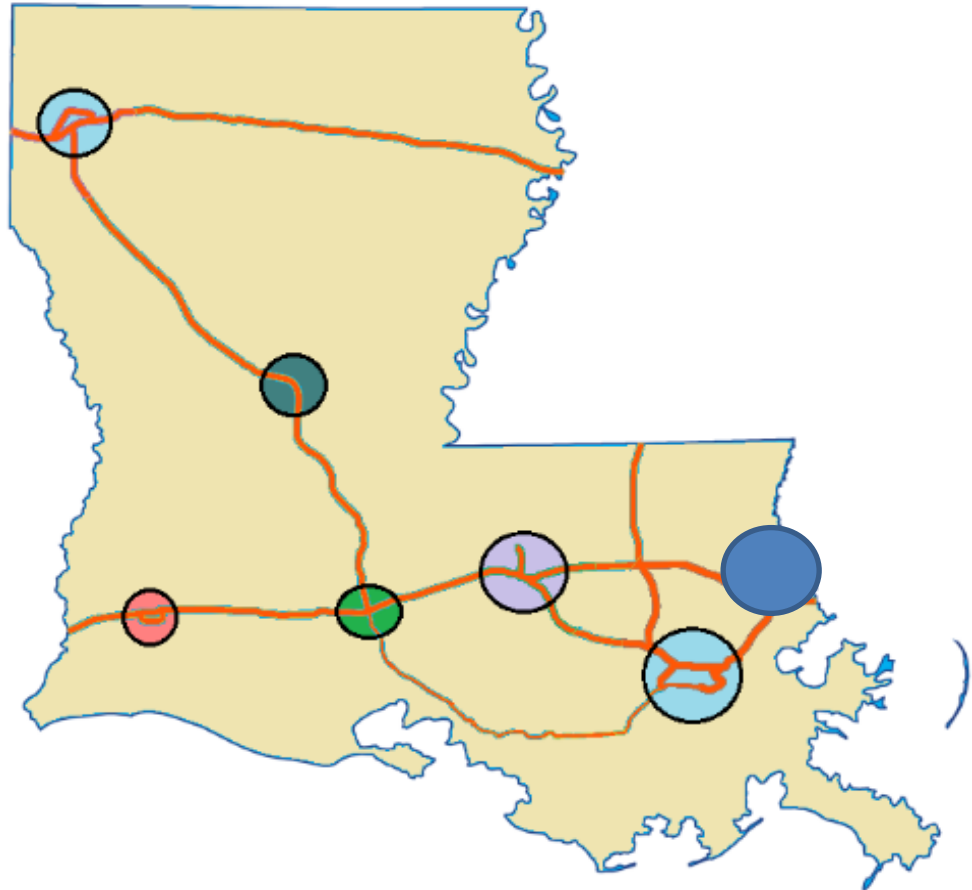
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# Louisiana Motorist Assist Patrol operates in the following cities:

- ❖ New Orleans
- ❖ Baton Rouge
- ❖ Alexandria
- ❖ Lake Charles
- ❖ Shreveport
- ❖ North Shore
- ❖ Lafayette
- ❖ We also support major construction projects across the state



# Primary Mission

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- The Motor Assistance Patrol is an integral part of the overall traffic incident management plan
- To deliver traveler-focused and performance-driven operational services which facilitates reliable and safe movement of people and goods within the state of Louisiana
- Minimize the impacts of roadway incidents
- Mitigate Traffic Related Accidents
- Provide Aid to Emergency Services - First Responders
- Safeguard the Motoring Public
- Restore the Flow of Traffic Back to Normal as Safely and Quickly as possible

# Direct Benefits of Traffic Incident Management:

- Reduces time that both the Motoring Public and First Responders are Exposed to Active Traffic
- Reduces the potential for Secondary Traffic Accidents, which statistically involve more severe injuries and/or Traffic Fatalities

# Providing short term traffic control for first responders



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# Support Functions

Another core function Of M.A.P.

- Assist DOTD and other contract maintenance crews with highway repairs outside of Emergency Management Service calls by providing traffic control, slow-rolls, debris removal, and assistance with other road hazards as directed



# Debris



# Additional Benefits of SSP Programs

- Over the past few years, we have been a vital part of the Emergency Operations Plan
- We can surge resources to hard hit areas
- We patrol evacuation routes prior to, during, and after major storms to ensure efficiency
- Report vital information on road conditions to the TMC, DOTD and local and state agencies
- Shadow maintenance trucks as they deploy deicing chemicals



# Additional Services

## Provided to DOTD and Stakeholders

- After Action Reviews
- Training (TIMs/SHRP 2/ CPR, first aid, Pushing vehicle procedures)
- MAP Familiarization / Capabilities Briefings
  - Public Safety
  - State and Local Agencies
  - Citizens Groups



# 2021 M.A.P. Statistics

So far this year we have provided the following services

- responded to 87,944 incidents:
- provided 331,719 Services:
- Worked 15,264 accidents
- handled 43,239 disabled vehicles
- Removed 8,613 pieces of debris
- Towed/relocated 4,910 vehicles to safer locations
- patrolled over 2,870,237 million miles

# M.A.P. Fleet



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In June of 2017, introduced our first Patrol Wreckers resulting in quicker lane clearance & increasing our number of tows

2016

• 300 Tows per year

2021

• 4900 Tows per year



**Questions ?**

**Video Presentation link**